

MEMBERSHIP RULES AND REGULATIONS

Members must be 18 years of age or older to participate and must comply with all terms and conditions of membership, including these rules. Membership is not open to employees of Grey Eagle Casino.

By signing the Grey Eagle Casino Rewards Club application, the member agrees to abide by the Grey Eagle Casino Rewards Club rules and regulations.

Valid government-issued photo identification (acceptable to Grey Eagle Casino) is required for all membership transactions. Membership is limited to one card per member and valid only to the assigned individual.

Grey Eagle Casino reserves the right to deny any application for membership and membership may be revoked or cancelled at the discretion of Grey Eagle Casino.

Management reserves the right to alter, modify or change this program at any time without notice. This includes modifying or discontinuing the availability of items available within the program as rewards and the number of points required to qualify for rewards. Accumulated points have no cash value. Points and cards are non-transferable. Rules of this program may vary with promotions and special events.

Points accumulated through the misuse of the card are not valid. Grey Eagle Casino is not responsible for technical malfunction or errors with respect to the Grey Eagle Casino Rewards Club, including defective cards. Grey Eagle Casino makes no representation concerning the use of the card and shall not be liable for any loss or damage, however caused, suffered by any person as a result of the use or misuse of the card. Grey Eagle Casino reserves the right to adjust any point balance resulting from operational errors, malfunction, and/or fraud.

Lost or stolen cards must be reported to Guest Services as soon as possible. Grey Eagle Casino may replace lost or stolen cards at their discretion. Any card is the property of Grey Eagle Casino and must be returned upon request.

Accounts with no activity after twelve months will be deleted and all points accumulated will be forfeited.

If a player self-excludes or is trespassed from Grey Eagle Casino, the player's membership will be cancelled immediately; any points accumulated will be forfeited.

Grey Eagle Casino will use and maintain the personal information provided by a member upon enrollment to administer their membership and for marketing/promotional and other business related purposes related to the administration of the Grey Eagle Casino Rewards Club. All information gathered by Grey Eagle Casino is strictly confidential between the member and Grey Eagle Casino.



AADAC Toll-Free Problem Gambling Help Line 1-866-332-2322

p: 403.385.3777 | f: 403.385.3799

www.greyeaglecasino.ca | 3777 Grey Eagle Drive

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